

## Suggested Theatre Courtesies

The following suggestions are based on comments from our patrons. We hope that you take these into consideration so that everyone may enjoy the show in comfort.

- Please turn off all cell phones and pagers. Texting/tweeting is only allowed for PPAC Tweeters with advance clearance and in the designated rear location of the theatre. It is a good idea to inform someone of your exact seat location in case of an emergency, as no announcement can be made. The PPAC emergency number is (401) 421-2997.
- Please refrain from talking/singing during the performance.
- If wearing a hat, please remove it during the performance so that patrons sitting behind you can see.
- Please limit heavy perfumes or colognes, others around you may be allergic.
- If you must leave your seat during the show, please do so as quietly as possible.
- Please be kind and stay until after the cast bows. The performers give their best to provide our audiences with an enjoyable performance. It would be greatly appreciated if you share your enthusiasm!

(Continued on next page)



PROVIDENCE  
PERFORMING  
ARTS CENTER

## IMPORTANT TICKET HOLDER INFORMATION



## PLEASE READ

PPAC Box Office  
401.421.ARTS (2787)  
[www.ppacri.org](http://www.ppacri.org)

(Continued from previous page)

- If any problems should arise and you would like to speak to a PPAC representative, please ask your usher and/or Aisle Captain for immediate assistance or see the House Manager in the Grand Lobby.
- Anyone causing any type of disruption to the show or patrons around them will be removed from the Theatre.
- PPAC welcomes any other suggestions and/or comments, please email us via our website: [www.ppacri.org](http://www.ppacri.org)

*Thank you!*  
**We hope you will  
enjoy the shows  
you attend at PPAC  
this season!**

*Connect With PPAC!*



/provpacri



@provpacri



@provpacri



/ppacri



WELCOME TO THE  
2016/2017 SEASON!

*Come and see  
how great  
Broadway  
can be!*

*We are providing you with  
some helpful suggestions  
to make your theatre  
experience a pleasant one.*

*Thank you for your  
patronage; we hope  
you enjoy our 39th  
Broadway Season!*

## **Ticket Review**

*Per Your Original Order -  
Please Make Sure:*

- You have received tickets for the correct event(s).
- You have received tickets for the correct day, date, and time.
- You have received the correct number of tickets.

If you notice any inconsistencies, please contact the Box Office by phone at (401) 421-ARTS (2787) or email questions to [box\\_office\\_questions@ppacri.org](mailto:box_office_questions@ppacri.org); a representative will be happy to assist you.

**Regular Box Office Hours:** M – F, 10A – 5P;  
Sat, 10A – 2P; and 2 hours prior to  
curtain times on show days.

**Summer Box Office Hours:** M – Th, 10A – 3P;  
Please call the Box Office to check dates for which  
summer hours are in effect.

## **Notice Regarding Patron Safety**

Heightened security measures have been implemented at PPAC including a Providence Police detail at all events. Please be advised that backpacks and briefcases are not permitted, and all other bags may be inspected at the discretion of PPAC Security and/or the Officer on site. Any items confiscated will not be returned.

## **Theatre Policy**

Please note: PPAC cannot honor tickets for a previously scheduled performance. For example, if you hold a ticket for Tuesday night and miss that show, you cannot use that ticket later in the week; we regret that no exceptions can be made. **COMPLIMENTARY or GROUP tickets may NOT be exchanged.** Please call the Box Office prior to your performance for assistance with any exchanges.

**Latecomer Theatre Policy:** Touring companies set the policy for allowing those who arrive past curtain time into the Theatre. PPAC must ask those patrons to wait until the approved time to enter the theatre. Please plan ahead to arrive early and relax before the show begins.

**Child Policy:** To ensure that all patrons may enjoy the show, children under the age of six are not permitted to attend a performance unless it is designated as a family show. Please call the Box Office to see which shows are appropriate for younger children. All persons, regardless of age, are required to have a ticket. Please note that some of our performances contain adult themes and you are encouraged to seek more information. The Box Office will try to guide patrons whenever possible on content; if there is any doubt, please contact the Box Office in advance.

**No outside food or beverages of any kind will be allowed in the Theatre.**